# Clear

# FirstClass In-house

## System Requirements

The following are system requirements that **must be met** to install FirstClass In-house:

- Database Server – Microsoft SQL Server 2012 or later (see SQL Server Editions section for more information) running on Windows Server 2012 or later

- Traditional Client* (i.e. Thick/Rich client) - Windows 10 or later

- Thin Client ** Application Server – Windows Server 2012 or later

- Microsoft Office 2013 or later

- Screen resolution 1024 x 768 (at 96 DPI, at a higher DPI the minimum resolution is higher)

- Microsoft .Net Framework 4.8

### SQL server editions
FirstClass will work with SQL Server Express, Standard and Enterprise Editions.

If you are using automated imports or exports to your CRM or Finance system you would need SQL Server Standard Edition or SQL Server Enterprise Edition, as SQL Agent is occasionally used to run these overnight jobs.

SQL Server Standard and Enterprise Editions require additional server and CAL licences. SQL Server Express Edition is a free edition of Microsoft SQL Server with some limitations.

Please contact Clear for further information about which edition is best for you or for any other questions you may have regarding system requirements.

| Microsoft SQL version | FirstClass 4 |
|---|---|
| 2008 R2 and earlier | ✗ |
| 2012 | ✗ |
| 2014 | ✓ |
| 2016 | ✓ |
| 2017 ★ | ✓ |
| 2019 ★ | ✓ |

| Microsoft Office version | Windows 10 |
|---|---|
| 2010 and earlier | ✗ |
| 2013 | ✗ |
| 2016 | ✓ |
| 2019 ★ | ✓ |
| Office 365 ★ | ✓ |

Windows 8.1 and earlier are not supported.
Office 365 requires the Microsoft Office Desktop applications - not Office Web applications
Office 2013 supported until April 2023

*A traditional client is a networked computer with most resources installed locally. Most PC's are traditional clients.
**A thin client is a networked computer with few locally stored programs and a heavy dependence on network resources such as Citrix.
★Recommended solutions

| | |
|---|---|
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